



# Patient Guide

## Vivera™ Retainer Subscription

From the makers of Invisalign® clear aligners, Vivera retainers are now available from your doctor on a subscription basis. Ensure you have a fresh retainer every few months with **an easy, effective solution to keep your smile its very best.**

### Why the Vivera Retainer Subscription will keep you smiling:



#### Shift happens

Teeth shift without consistent retainer use. Keep your smile beautiful and protect your investment.



#### Set it and forget it

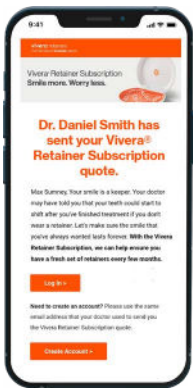
Now available on a subscription basis to ensure you have a fresh retainer every few months.



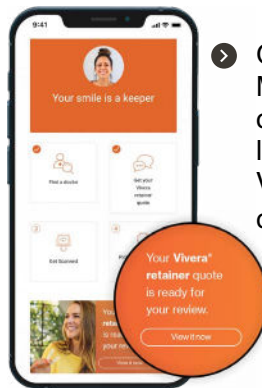
#### Your retainers, your way

Virtually invisible and custom-fit for your new smile with your comfort in mind.

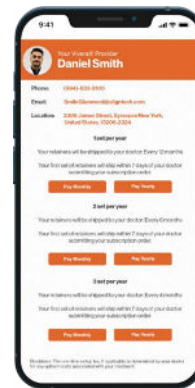
### ➤ Sign up. Smile on. It's that easy.



➤ From your doctor's emailed quote, log into or create your My.Invisalign.com account using the information provided below.



➤ On your My.Invisalign.com dashboard, locate your Vivera retainer quote.



➤ Review the options provided and select what works best for you.

➤ Your doctor may scan your smile if needed and will notify you each time new retainers arrive at the office.

### Patient Information

First Name: \_\_\_\_\_

Email: \_\_\_\_\_

Last Name: \_\_\_\_\_

Invisalign ID: \_\_\_\_\_

Please note: Multiple family members? Each patient must sign up with a unique email address.

vivera™ retainers

You have  
questions.  
We have  
answers.



### Do I need retainers?

- Retainers prevent teeth from gradually shifting back toward their initial position after braces, Invisalign® treatment or other teeth-straightening treatments. The paradigm today is that retention is for life – the right retainers and retainer maintenance can protect the investment you’ve made in your smile and save you money in the long run. Every case is different, so ask your doctor if you need retainers.

### What’s different about Vivera™ retainers?

- Vivera retainers are made by the same team that makes Invisalign clear aligners, so you’ll get a virtually-invisible look and comfortable, custom fit that Invisalign aligners are known for. Doctors who have used Vivera retainers are more satisfied with Vivera retainers than with other retainers<sup>1</sup>. Vivera retainer material is also at least 30% stronger and twice as durable as other leading clear retainer materials<sup>2</sup>.

### How do I start my Vivera Retainer Subscription?

- Your doctor’s office will send you a quote via email. Simply log in or create your account online by visiting the My.Invisalign.com website, selecting your subscription options, and we will take it from there. You use your My.Invisalign.com account to manage your subscription.

### What does the Vivera Retainer Subscription “annual auto-renewal” mean?

- Your subscription will renew each year automatically. So, for example, if you select two sets of retainers per year, you will receive two sets each year until your subscription is canceled. You can opt out of the auto-renewal at any time.

### How will I receive my Vivera retainers?

- Your Vivera retainers will be shipped directly to your doctor’s office. You will be contacted by your doctor when your retainers are ready to be picked up.

### When will I be billed?

- You will be billed for your annual subscription after your first set of Vivera retainers ship. You may choose to pay on an annual or monthly basis during your sign-up.

### Can I cancel my subscription?

- You may cancel your Vivera Retainer Subscription at any time. Pricing, returns and refunds are at the discretion of your doctor and in accordance with the subscription terms and conditions. You will be able to review cancellation terms before you complete your sign-up at My.Invisalign.com.

1. Data on File Align Technology as of July 2021. Based on survey data of doctors in USA and Canada who have used Vivera retainers (n = 253), who were asked to answer the question, “How would you rate your overall satisfaction with the following retainers?” on a 5 point scale: Don’t know, very dissatisfied, dissatisfied, satisfied, very satisfied. “Don’t know” responses were excluded from analysis.

2. \*such as Essix Plus, Essix Ace, Essix C+, and Invisacryl A. Data on File at Align Technology as of January 13, 2022.

